Given the growing concern surrounding COVID-19, we have decided to temporarily close the office starting Thursday, March 19th through Saturday, March 28th for routine eye care.

Please be assured that we are still available to triage all urgent and emergent issues during this challenging time. We are not shutting down completely, and in an effort to be more accessible to you during this time, we have done the following:

- During our normal business hours, you can still reach us by calling the office at (401) 723-3400. After hours, call the office number and wait for instructions at the end of the message. We will also be answering emails at <u>info@klibanoffeye.com</u> as well.
- 2. If you are scheduled for an eye examination during this time period, we will tentatively reschedule you starting March 31st.
- 3. We have implemented a telemedicine platform for our established patients. We will not be using this platform for comprehensive eye exams, but if you have an emergency problem like a red eye or swollen eyelid for example, please call the office at (401) 723-3400 or email us at info@klibanoffeye.com and we can schedule to see you remotely.
- 4. If you need to order contacts, please call the office at (401) 723-3400 during our normal business hours or email us at info@klibanoffeye.com
- 5. If you need to pick up contacts or glasses, we will happily bring the contacts or glasses to your car. We will not be doing adjustments or repairs to eyewear during this time.
- 6. If you are running out of a medication please contact your pharmacy so we can transmit a refill electronically. Please do not call the office for refills.

We are here for you and together we will get through this difficult time. Please take care of yourself and those who need you!

With sincerest wishes for your continued good health we remain at your service,

Klibanoff Eye Associates